

DRC

eTicket

Email: noreplyunhas@wfp.org

BOOKING NUMBER: 13644530

Show this at Check In. No other ticket will be issued.

ITINERARY

The ticket is issued by WFP UNHAS on behalf of

DEPARTING PASSENGER NAME

PASSPORT NO

ACTIVE: Girukwayo Leopold

002/2022

FROM -> TO	DEPARTURE	ARRIVAL	FLIGHT	CLASS	CHECK IN BY
KANANGA -> KINSHASA (Ndjili)	4:00 PM Sat, 31 Dec 2022	4:15 PM	UNO-830		2:00 PM

Agent/Customer: IFRC DRC - Mohamedou NDIAYE

TERMS AND CONDITIONS

The Services provided are operated by independent operators contracted by WFP/UNHAS for the official business and purposes of the United Nations, and are not offered as commercial services or as services for the general public. Services are provided in possibly hazardous conditions, including hostilities. All Services provided by WFP/UNHAS are governed by the "Standard Terms and Conditions of Service for the provision of United Nations Humanitarian Air Services ("Standard Terms and Conditions"), the Financial Conditions for the Provision of Air Transportation Services ("Financial Conditions") and the Standard Administrative and Operating Procedures ("SAOPs"), which collectively form the General Terms and Conditions of Services for the provision of United Nations Humanitarian Air Services ("General Terms and Conditions of Services").

The General Terms and Conditions of Services are incorporated by reference into the Electronic Ticket and could be requested from the User Organization's booking focal point.

OPERATIONAL INFORMATION

Check in time: two (02) hours before the departure time.

Baggage allowance: twenty (20) kg of main baggage and five (05) kg of hand baggage.

Excess luggage must be booked within the same deadlines as passenger bookings using the Excess Weight and Cargo Form and must be items for personal use only, up to 35 kg. The ticket with the approved booking for the excess luggage must be presented. The request form by itself it's not enough.

In the event that the volume or weight of cargo limits carriage of pre-booked cargo, users are required to make their own arrangements for transportation on the next available flight to be determined by UNHAS. UNHAS does not provide storage, handling, or transportation services.

UNHAS does not accept any liability for luggage loss or damage and no responsibility for unsuitably packed, perishable, damaged or fragile luggage or for minor damage to exterior of luggage (scratches, stains, dents, etc.). In case of luggage misrouting, UNHAS will take all possible efforts to identify luggage location and return it to the passenger as soon as possible free of charge.

It is a mandatory requirement for each passenger to present the following documents at check-in:

- Organization ID card and/or passport.
- Mission order if the passenger it's not a staff member of the organization which has done the booking, and the passenger is travelling under a special request.
- The electronic ticket for the passengers and for the excess luggage if applicable.

COVID-19 NOTICE:

- To wear a face mask is compulsory during all the stages of the travel.
- Passengers' hands must be sanitized before entering to the terminals and before boarding the aircraft.
- For travel within the country, It is no longer mandatory for fully vaccinated travelers to undergo a COVID-19 PCR test-proof of the vaccination certificate must be presented for this waiver.